

## Staying Together – How To Build a Healthy Committed Relationship

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When we make a commitment to our partner, our usual expectation is that our relationship will last for life and that our love will see us through the inevitable hard times. Yet, when reality sinks in, we have to acknowledge that while love is one of the components of a relationship's longevity, it really takes more to make it through the long haul. It takes community and family support (which isn't as available as it once was in our society) – and it takes skill. Many of us have failed to learn how to negotiate our way through relationship difficulties to build a lasting connection.

Psychologists have carried out substantial research over the past several decades trying to understand the secrets of why some couples are able to stay together and others are not. For instance, John Gottman, Ph.D., at the University of Washington, has studied over 2,000 couples, and he has had remarkable success in predicting which couples will make it and which will not. Contrary to popular wisdom, one of his findings is that increased sex does not necessarily improve a relationship. He also found that financial problems do not always imply trouble for a couple.

One of Gottman's major findings is that couples who fight are not necessarily on the road to a breakup. In fact, he makes the point that arguments may be constructive in building a long-term relationship because they help us to clarify our needs and increase mutual respect between partners. But whether the arguments will lead to a breakup or not depends on how the couple resolves its conflicts. There are positive ways to resolve conflicts that may strengthen the relationship.

One finding to emerge from the research is that couples are likely to succeed if they have a healthy balance between positive and negative emotions and interactions. In fact, strong relationships have a five to one ratio – five parts positive interaction to one part negative. Couples who break up, on the other hand, tend to have more negative than positive interactions.

“Arguments don't necessarily mean your relationship is in trouble – and they might be an essential component of a long-lasting relationship.”



### All About Us Biographies

Jody Michael, M.A., L.C.S.W. is founder and president of Jody Michael & Associates, a coaching consultancy that works one-on-one with individuals and small businesses to help them reach their career, executive, small business, and life goals.

She brings to her coaching practice over 15 years of corporate leadership in the finance industry, successful entrepreneurial ventures, teaching credentials, an M.A. and PhD studies from the University of Chicago, and more than eight years of practice applying clinical psychology principles to work-life, career, and business building issues.

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## Positive Behaviors in a Relationship

What are these positive interactions? They are found in

- Showing interest in what your partner is saying,
- Expressing affection to your partner both verbally (“I love you”) and nonverbally (holding hands, doing kind little things),
- Showing you care – perhaps by making a phone call during the day or bringing home flowers,
- Showing appreciation by remembering the good times in your relationship or telling your partner how proud you are of him or her,
- Indicating your concern – instead of acting defensive, show that you are concerned about your partner’s troubling experiences or apologize if you say something hurtful without thinking,
- Conveying empathy in your facial expression and verbal feedback – show that you truly care about what your partner is going through,
- Displaying acceptance of your partner’s thoughts and feelings – this shows your respect for your partner,
- Joking around, which includes playful teasing, laughing together, and maybe acting silly together, and
- Sharing your joy when good things happen.

## The Negative Cascade

A relationship in trouble is one that falls into a negative cascade. One negative reaction leads to the next until there is a seemingly insurmountable wall between the two partners. Relationships that enter this destructive phase need attention and can benefit from the trustworthy, confidential intervention of a professional therapist. Sometimes the two partners fail to notice when they have entered this cycle because they feel justified in reacting as they do – but the price they pay is the slow erosion of their relationship. It may seem impossible for them to recapture the love that brought them together in the first place.

Here are the phases of the negative cascade:

### **Criticism**

Criticism involves attacking your partner’s personality or character, not just his or her behavior. There is usually an element of blame in the attack.

Criticizing your partner leads to defensiveness and may encourage your partner to withdraw from you – after all, if your partner feels blamed because of a personality flaw, it would be difficult thing to repair. A complaint, on the other hand, especially if it is stated as an “I-statement,” is an expression of your feeling that allows your partner to correct the situation. Stating a complaint, though it may not be pleasant, can enhance the relationship because it gets problematic behavior out in the open where it can be talked about. Complaints often begin with the word, “I,” and criticisms might begin with the word, “you.”

To repair this pattern, try stating your criticisms as complaints that your partner can respond to and not take as a personal attack. Make your complaints specific and talk about them as a behaviors that can be changed. Take responsibility for your own part in the problem.

### **Contempt**

If the criticisms within a relationship are not addressed, the interaction between the two partners may lead to contempt. This stage of the negative cascade is seen when there is an attempt to insult your partner, as in, “You’re just a pig around the house and I don’t know how I could ever have loved you.” Contemptuous remarks go right to the heart of your partner’s sense of self. They are meant to hurt. There are several forms of contempt, such as name-calling, insulting jokes about your partner, mockery, and body language (such as sneering, eye rolling, or curling your upper lip). If a relationship gets to this stage, it is difficult to recapture the love and it may be vulnerable to a breakup.

To make this situation better, both partners need to identify the contempt and to replace it intentionally with words of admiration and respect. They need to work on trying to achieve the ratio of five positives to one negative.

### **Defensiveness**

When a person is bombarded with criticism and indications of contempt, it is natural to feel like a victim – and victims go into a defensive posture (“I haven’t done anything wrong, so stop picking on me”). Defensiveness is an attempt to protect oneself and to guard against further attacks. The victim feels justified in doing this. However, what is not often understood is that defensiveness

## What’s New? Small Business Alliance

Since inception, JMA has hand picked a small cadre of entrepreneurs that provide consistent high quality product and outstanding customer service at reasonable prices. If client needs arise that are specialized and are outside JMA’s expertise, we go to our trusty list of specialized SBA service providers that we and many of our past clients have come to trust. If you would like to meet the team and review their specialties, please visit the Small Business Alliance, located in the ‘About Us’ section of our website, [www.jodymichael.com](http://www.jodymichael.com).

## How a Coach Can Help You

Whether your career is not quite where you’d like it to be, you’re a small business owner in search of new ideas, or you’re an executive reaching for the next rung, a coach can prove instrumental in helping you identify, accomplish, and achieve. Please refer to ‘Client Case Studies’ and read a few examples of how JMA coaches have helped their clients overcome obstacles and succeed.

## Criticisms vs. Complaints

**Criticism** – “You’re a workaholic! You don’t care about me!”

**Complaint** – “I feel unloved when I have to be alone so much when you work late at night.”

**Criticism** – “The world revolves around you – you need to have the last word, always.”

**Complaint** – “I get upset when you interrupt me.”



## A Listening Exercise for Couples

Reciprocal listening is a powerful tool for couples who need to improve their communication. Couples who try this may become aware of how limited their communication has been in the past. They also learn an effective technique, which can increase the respect, trust, and intimacy of their relationship. This exercise may seem structured and perhaps contrived at first, but stay with it. The rewards can be immense.

The couple decides on a minor disagreement that they need to talk about. Each partner takes turns being either the speaker or the listener. The speaker has five minutes to speak without interruption. As speaker, talk about the problem as you see it. Present your argument briefly and stick to the point. Be sure to use "I statements" to present your views and don't place the blame on your partner (that is, just talk about how you feel about the conflict without putting your partner in a defensive position). After five minutes your partner (the listener) will verbally summarize what he or she has heard. This allows the speaker to let the listener know if anything has been left out or if it has been misinterpreted. Keep going until the speaker feels that the point has been completely heard.

As the listener, pay close attention to what is being said and try to attune yourself to your partner's needs. When you summarize what your partner has said, make sure you don't disagree, argue, or criticize. Just repeat what you have heard.

Now switch positions. The speaker becomes the listener and the listener, the speaker. Follow the same procedures until the new speaker feels satisfied that his or her position has been understood. It is important to avoid letting this exercise turn into an argument. Because this is such a powerful way of learning to listen and to communicate better, many people prefer to try it with a therapist present, at least for the first few attempts.

tends to escalate a conflict rather than quelling it. The partner who does the blaming feels that the other one doesn't "get it" and is resistant to addressing the problem. This can result in a standoff where constructive communication comes to a halt. Rather than trying to mutually solve the problems in the relationship, the two partners spend their energy defending themselves. Nothing is resolved, the conflict escalates, and the negative cascade continues to damage the relationship.

The way to address the defensiveness phase of the cascade is to learn how to stay calm. When anxiety is reduced, it is possible to ward off criticism, put it into perspective, and avoid reacting defensively. It is helpful to learn how to react to the overall situation rather than to only the words that are spoken in moments of conflict. Staying calm protects us against the possibility of feeling overwhelmed during heated moments.

### **Stonewalling**

In the final phase of the negative cascade the couple finally breaks off normal contact. Gottman found that 85 percent of stonewallers are men. This phase characterizes a stage in the damaged relationship where one of the partners decides that no communication is better than the destructive feelings and words that have prevailed prior to this point. Withdrawing from interaction sends a powerful negative message – and the stonewaller may feel that this is the only option left. It is important to note that a common fighting technique between partners is for one to use the "silent treatment" – but this is not the same as stonewalling. The silent treatment is used on occasion, while stonewalling is an habitual reaction for the couple and is preceded by the first three phases of the negative cascade. Relationships that get to this point are still salvageable, but they are fragile. At this stage, the couple must want to work hard to save the relationship.

In order to address the problem of stonewalling, the couple should address issues like learning to stay calm, speaking nondefensively, and becoming aware of the thoughts that maintain their distress. A therapist can help a couple learn all of these skills.

### **Making Positive Relationship Changes**

There is still hope for couples who find themselves in destructive patterns, but they must learn new skills. Consulting with a trained therapist is generally the most effective way to do this.

One skill to learn is how to avoid flooding, which is a feeling of being overwhelmed by your partner's negativity and your own reactions. In flooding, you feel that you have reached your limit and can take no more. A person who experiences flooding feels hostile, withdrawn, and defensive. This person feels the need to calm down and may feel like running away from the situation just to get some relief. A therapist can teach the partners how to stay calm in these situations and to use positive thinking techniques. Both partners also need to redefine the attacks on them as simply the way the other person is trying to make a point.

Arguments are not necessarily a sign that the relationship is in trouble. In fact, conflict is a way to clarify our expectations about our role – and our partner's role – within the relationship. This clarification allows both partners to feel comfortable and secure. The couple needs to know that they can trust each other. Mutual respect can emerge out of productive arguments. Making conflicts constructive is a skill that can lead to a lifetime of love, intimacy, and the experience of knowing that you are cherished by an important person in your world.

## Some Skills for Creating a Healthy Relationship

Gottman points out four strategies for improving relationships. Most of us are not especially adept at these skills, especially when we enter into a significant life relationship, but learning them gives us a good chance to increase the success of both our relationship and our total life experience.

**Learn to Calm Down** – This skill is especially important when we need to deal with flooding, and it also allows us to stay objective in the face of conflict. Staying calm allows us to see the overall picture rather than over-reacting to the stresses of the moment so that we can access the more understanding and caring parts of ourselves. When we are physiologically aroused, we are prone to losing ourselves in the emotions of the moment – and that can mean allowing our anger to go out of control. There are a number of techniques that can help us to calm down:

- Take your pulse.
- Take a time out when things get out of control – a twenty-minute recess allows us to return to our baseline level of arousal.
- Change your thinking from distressful thoughts to self-soothing thoughts (“He’s angry now, but this isn’t about me”).
- Try deep breathing and try to capture some peaceful thoughts.
- Learn progressive muscle relaxation techniques – your therapist can teach you this.
- Aerobic exercise can lead to a calm feeling.

**Speak and Listen Nondefensively** – Deliberately make yourself have positive, caring thoughts about your partner. Focus on what is right in your relationship, not on what is wrong and needs to be changed. Share these thoughts with your partner through praise, compliments, and words of appreciation. This may be a difficult skill to master, especially when we feel irritated, but the reward to your relationship is invaluable.

**Validate Your Partner** – This means showing empathy for your partner’s situation. Let your partner know that you appreciate the experiences he or she is having and that you consider them valid, even if you don’t agree on a point. Take responsibility for what your partner might blame you for. It takes strength to apologize – but is it better to be right or to have a healthy relationship? Compliment your partner on his or her ability to make their needs known.

**Overlearn These Skills** – It may be relatively easy to try these techniques from time to time, but the clue to a successful long-term relationship is to use them daily and over the long term. These skills need to be automatic, and that comes from practicing them. You – and your partner – will be better off for it.

## Downtown Location

Continuing our tradition of offering comfortable and convenient locations for our clients, we announce the opening of our new downtown location at 405 N. Wabash. Solid natural materials and a birds-eye view of the Magnificent Mile create an ideal setting that prompts both relaxation and renewal. The ambience metaphorically reflects the new heights and perspective our clients achieve in their one-on-one work with us. Please call and schedule an appointment with us at this provocative setting today.



## Suggested Reading...

John Gottman, *Why Marriages Succeed or Fail*. New York: Simon and Schuster, 1994. Paperback, \$14.00, 234 pages. ISBN-13: 978-0-684-80241-1.